

REFERRAL AGENCIES

(Also Call United Way Referral Line at 211 or 706.226.4357)

CATEGORIES

Addiction Recovery	Home Repairs
Aging and Alzheimer's	Housing / Homeless
AIDS Information	Hygiene
Anger Management	Laundry
Animal Welfare	Legal Assistance
Child Abuse	Medical/Dental
Child Care Based on Income	Medical Supplies
Clothing	Mental Health Services
Computer Use (free)	Mortgage Assistance
Consumer Credit Counseling	Parenting/Relationship
Counseling	Pregnancy
Domestic Abuse	Prescriptions
Employment/Training	Prisoners/Families
Eyeglasses	Showers
Family Support Services	Social Security
Financial/Budgeting Classes	Suicide
Food/SNAP/food stamps	Telephone
Furniture	Transportation
Grandparents	Utilities
Haircuts	Veterans
Health	Weatherization
Hearing Aids	

Addiction Recovery

Alcohol Abuse 24-hr hotline	800.299.6310
Alcoholics Anonymous	706.279.9944
Carter Hope Center	706.226.7044
Narcotics Anonymous	706.278-3979
Dalton DUI School	706.278.3500

General Information	
901 West Emery Street	
506 Hawthorne Street	
623 S Thornton Ave. (Fri. 6:30 p.m.)	
314 S. Pentz Street (weekends only)	

Addiction Recovery (continued)

Family Menders	1.877.343.2882	All concerns; Medicare/Medicaid
Georgia Crisis & Access	800.715.4225	24-hr hotline, mental health/alcohol/drugs
Georgia Hope	706.279.0405	Substance abuse/sliding scale payments
Highland Rivers	706.270.5005 (5100)	In/outpatient/Medicare/Medicaid
Highland Rivers	706.270.5040	Intensive Outpatient (Also medical help.)
Pro-Family	706.259.4961	All concerns/Medicare/Medicaid (See Listing under Family Support Services)
Providence Ministries	706.275.0268	711 S. Hamilton St. Free counseling
Recovery in Ringgold	706.935.4777	Addiction and grief recovery (free) (Ringgold United Methodist Church. Every Thurs. eve.)
Westcott Behavioral Health	706.272.6560	Outpatient/Medicare/Medicaid
Whitfield DARE Program	706.272.3273	For teens
Fetal Alcohol Syndrome	fasempowered.com	(see website for more info.)

Aging and Alzheimer's

Adult Protective Services Intake	866.552.4464	Respite care; report abuse 888.774.0152
Agency on Aging	706.272.2300	Services, including respite care (800.759.2963)
Alzheimer's and Related Disorders	706.275.0819	
Caregivers Night Out	706.270.9628	Ross Woods <i>(2nd Tuesday of each month, 3:00-7:00 pm, free respite dinner included, Ross Woods Adult Day Services)</i>
Community Action Agency	706.272.2834	
Dalton/Whitfield Senior Center	706.278.3700	
Hamilton Hospice	706.278.2848	
Independent Living	706.635.2361/ext. 111	Home health care/Medicare
Meals on Wheels	706.278.2777	Home delivery
NW Georgia Healthcare Partnership	706.272.6662	Gateway to all health care assistance; referrals only/no actual services. 706.272.6664 (Spanish)
		<i>Ask for Greg Dent (English) or for Ester Familia Cabrera (Spanish)</i>
Ross Woods Adult Day Services	706.270.9628	Some scholarships available
Senior Center	706.278.3700	Activities; free food
Social Security	800.772.1213	

AIDS Information

AIDS Information	706.272.2342	
The Living Room	404.594.3398	Helping AIDS patients with housing and many services.

Anger Management

Family Menders	1.877.343.2882	Medicare/Medicaid
Pro-Family	706.259.4961	Medicare/Medicaid
RESOLV Class	706.270.5130	214 W. King St. Cash/personal checks
Compassion House	706.272.2843	Free (except to buy \$10 workbook)/10 wks

Animal Welfare

Animal Control Dispatch	706.259.2529	
Humane Society	706.226.5002	(Leave voicemail; call will be returned)
Whitfield Animal Shelter	706.278.2018	
A Dream, Danielle Keith	706.313.4463	Helps with free pet food, etc. to keep pets at home when family faces financial emergency/medical crisis

Child Abuse

Family Support Council	706.272.7919	Umbrella agency/many programs
Department of Family and Children Services,	GA CHILD 855.422.4453	Reporting system
Greenhouse	706.278.4769	Child advocacy and forensic interviews
Compassion House	706.272.2843	Free Christian CDs (re: healing from abuse and trauma)

Child Care Based on Income

Babies Can't Wait	706.272.7919	Mothers with infants/free home help
Big Brother Big Sister	706.278.0702	Mentoring for school-aged children
Boys and Girls Club	706.226.2582	After-school programs and mentoring
Friendship House	706.278.8012	Income-based child care
Head Start	706.278.9515	Serving pregnant mothers and children, 6 weeks old – 5 yrs.
Quality Care for Children	877.722.2445	Referral Agency
Whitfield/Dalton Day Care	706.278.8991	Early Head Start and childcare
GA Hope	706.279.0405	(free mental health services and parenting help for families with Medicaid or no insurance).
<u>Child Support Services</u>	1-844-694-2347	417 West Crawford Street, Dalton

Clothing (mostly free)

Central Church of Christ	706.278.8051	(free) Tues. and Thurs., 10:00-2:00 p.m.
City of Refuge	706.226.1301	201 Bryant Street (behind Greater Works) (Free clothes 3X a year, but need voucher from DOC-UP, Compassion House, Salvation Army, etc.) Tues. and Thurs.
Greater Works (free)	706.270.2239/706.529.3757	1001 S. Thornton Ave Sun: 7:00-10:00 a.m.; Tues: 5:00-7:30 p.m.; Wed: 12-4 p.m.
Providence Ministries	706.275.0268	711 S. Hamilton St.
Salvation Army	706.226.8438	1102 N. Thornton Ave., Thrift Store
Snazzy Seconds Thrift Store	706.695.5587	Tues. thru Fri., 10-6 pm; Sat. 10-2 pm
Soul Station Ministries	706.673.7247	3517 Chattanooga Road/Tunnel Hill Will help Murray County residents as well! (free)
Re-Vintage	2406 Cleveland Highway 706-581-7314	(Shop at this thrift store because the proceeds help fund Mercy's Door (teen group home).

Computer Use (free)

Adult Education Center	706.226.3761	Adult Education Assistance
Dalton Public Library	706.876.1360	M-Th., 10-6:45; Fri., 10-5:45; Sat., 10-1.15
DOC-UP	706.278.7883	Job search/resume/food stamps/Soc. Security
Greater Works	706.270.2239	

Consumer Credit Counseling

DWCDC, Brenda Terry	706.876.1662	Credit counseling, esp. related to housing
Christian Credit Counselors	1.800.557.1985	Non-profit organization www.ChristianCreditCounselors.org
Consumer Credit Counsel.	1.800.459.2227	Free consolidation of credit card payments (located in Chattanooga)
Take Charge America	1.866.528.0588	Superb. Sliding scale payment for service

Counseling

Compassion House	706.272.2843	Individual, family, marriage, and court- mandated. Groups. Help with trauma.
Family Menders	1.423.266.4129	Accepts Medicare/Medicaid/IFI services

Georgia Hope	706.279.0405	(Amerigroup, Wellcare, Medicaid)
Pro Family Associates, LLC	706.259.4961	Medicaid or uninsured psychological services
Setting Captives Free	423.645.5883	See Family Services for details
		Excellent. Daybreak Ministries. Sliding scale.

Domestic Violence

NW GA Family Crisis Ctr.	706.278.6595	Safe shelter/counseling
NW GA Family (local) Crisis Hotline	706.278.5586	
State Hotline	1.800.33HAVEN (1.800.334.2836)	Safe shelter throughout GA
The RESOLV Project	706.270.5130	Family violence intervention and classes
Compassion House	706.272.2843	Anger management classes. Free. 10 wks.

Employment and Training

Ashton Staffing	706.370.4695	Temp. jobs; 306 N. Thornton Avenue
Cross Plains Community	706.278.8143	Developmentally disabled
Endless Opportunities	706.275.0545	Prep for GED; free test (ages 16-24)
Georgia Dept. of Labor	706.272.2301	1406 Chattanooga Ave., Dalton
2Work Staffing	706.529.8940	Temp. agency; 1102 Boylston St.
Vocational Rehab	706.272.2303	

(Invite clients to place their resume at temporary staffing services such as Ashton, located across the street from First Baptist Church on Thornton. The Department of Labor (706.272.2301) offers assistance in preparing a good resume. Interview skills are also provided.)

Eyeglasses

Health Department	706.279.9600	Free. Ask for Lion's Club voucher
Vision Rehabilitation	770.432.7280	Free
Dr. Larry Davis	706.629.4578	Optometrist. Medicaid

Family Support Services

Compassion House	706-272-2843	Helping parents with DFCS case plans, providing free parenting, anger, relationship, restoration from trauma and loss classes. Open to community participants as well
Family Mentoring, City of Refuge	706.226.1301	Helping families in a variety of services
Family Connection	706.876.4910	

DFCS	706.272.2834	Local number. Best source for information is the website: http://dfcs.dhs.georgia.gov/
Family Frameworks	706.313.0023	Marriage/relationship education and support Also help with applying for insurance options.
Family Support Council	706.272.7919	Parent education, support, child abuse info.
Pro Family	706.259.4961	Any age—counseling, alcohol, drugs, in-home services (Medicaid, Amerigroup, Wellcare, Peach Care. For ages 7-18: intensive family intervention (Medicaid), axis 1 diagnosis (ADHD), serves whole family

Financial Assistance and Budgeting Classes

City of Refuge	706.226.1301	Help with housing, budgeting, etc. Ask for Pamela Cudd
DOC-UP	706.529.9000	114 S. Hamilton (Call only on M, W, and F from 9 a.m. to noon to set up an appt. time). For Whitfield residents only who have an income of at least \$500 a month. Help with utilities, rent, and prescriptions. Also, 706.783.7883
Salvation Army Sharing is Caring	706.278.9697	(Help with rent, utilities, emergencies, etc.) Free classes: August through October (vouchers for gifts). Classes held at DOC-UP, Salvation Army, etc.

Free Food Boxes (and Meals)

Central Church of Christ	706.278.8051	Monday through Friday, 10-Noon (Photo ID and references. Once every six months per family)
Chaplain's Place	706.529.0470	Fri. at 11:30 pm, food boxes (*Try other orgs. first. Hamilton St. across from Providence)
City of Refuge	706.226.1301	Meals: M/Thurs. eves. 6-8 pm Sun., 9-10:30 am
City of Refuge	706.226.1301	Food Bank: Tues. 10-12,1-3; Wed. 9-1 (Need voucher from other helping org. like DOC-UP, DFCS, School system, Salvation Army, Providence, Carter Hope, Women's Enrichment Center, Family Promise, Highland

		Rivers, Women's Crisis Center, Dalton churches, etc.)
Greater Works	706.270.2239	Meals: Sun/7:00-9:00 am Tues/5:00-7:30 pm Mon., Wed., Th, 10-2 (lunch) 3 rd /4 th Wed. each month, 5-7:30 pm
Greater Works Food Pantry	706.270.2239	Sunday mornings 7-9; Tues. eve 5:30
Harvest Outreach	706.280.0883	Emergency hot meals and food boxes. Thanksgiving and Christmas meals at fairgrounds (Sheila Reed)
Heart to Heart	706.847.7376	Wed.: 10:00-noon and by appt. only: 6-7 pm
Meals on Wheels	706.278.2777	Home delivered meals
Providence Ministries		Hot meals daily (711 South Hamilton Street) 7:00, 12:00, and 5:00: 706.275.0268. Call John Stuman if families with children need food boxes or emergency supplies
Salvation Army	706.278.3966	Mon. through Fri., 1:00-3:30 pm (closed last Fri. of the month)
7 th Day Adventist Church	706.226.2166	300 S. Tibbs Rd. Tues., 1:00-3:00 pm (go to the back side of the building)
SNAP	706.278.3966 (regular) or 423.622.1800 or 877.957.7627 for elderly assistance	
Soul Food	First Baptist Church	Dinners 1 st /3 rd /5 th Tuesdays, 6-7:30 pm
Soul Station	706.673.7247	3517 Chattanooga Rd, Tunnel Hill. Appt. only: Tuesday & Thursday (food and clothes)
Trinity United Methodist	706.278.4042	Food boxes every 3 rd Thurs.
The Upper Room	706.280.9293	Free dinners. Call in advance with head count
Varnell UMC	706.694.8023	Pantry: 1 st /3 rd Wed. each month, 9:30-noon
WIC in Whitfield	1.800.289.7406	706.281.2200 Health Dept. 800 Professional Blvd. Info. is on lobby table
WIC	1.800.284.3998	(Spanish) Info. is on lobby table
WIC in Chatsworth	706.695.4600	709 Old Dalton Ellijay Hwy.

Murray County Food Assistance:

Heart to Heart Ministries	706.847.7376	Wed 10-12 and by appointment
Helping Hands Food Pantry	706.517.0091	Thursday 8-1 in Eton
Holly Creek Baptist	706.695.8522	422 Holly Creek Cool Springs Rd. Food boxes 2 nd Thurs. each month, 10am-1pm

Also see Soul Station listing above. They help Murray residents.

Furniture

City of Refuge	706.226.1301	Free used furniture (need agency referral)
Grove Level Baptist	706.694.3851	Gerald Merritt (donated furniture, no delivery, married couples or single parents)
Hometown Ministries	706.226.7022	Free used furniture, 10-2, M/W/F
Providence Ministries	706.275.0268	Free/reduced cost used furniture

Grandparents

Grandparents Raising Grandchildren	706.272.7919	Stipends/other services part of DFCS (Family Support Council)
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Haircuts (free)

City of Refuge	706.226.1301	Free haircuts
Greater Works	706.270.2239	Free haircuts

Hearing Aids

Georgia Lions Lighthouse	706.226.4623 and 404.325.3630	hearing aids for low-income clients (accessed through Looper Speech and Hearing Center)
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Health (Also see Medical/Dental services below)

Dr. Steve Knox	706.275.0607	Free health and nutrition classes
Whitfield Co. Health Dept.	706.279.9600	All of the numbers below are health dept.
Children's Medical Svcs	706.272.2219	
Dental Clinic	706.281.2206	
Environmental Health	706.272.2005	
Medical Access Clinic	706.226.5446	
Pre-Natal Clinic	706.281.2259	
WIC	706.370.4700	

Home Repairs (free)

Rebuilding Hope	706.934.9261	Jim Boyd; non-profit ministry for homeowners
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Homeless

Salvation Army	706.278.3966	Transitional housing
Providence Ministries	706.275.0268	Shelter for women/children/men
<i>(Providence Ministries Contacts: Carrie Campbell for women; Jeff Lewis for men)</i>		
Family Promise	706.529.4637	Homeless family w/children
Greater Works	706.270.2239/706.529.3757	1001 S. Thornton Ave
Sun: 7:00-10:00 a.m.; Tues: 5:00-7:30 p.m.; Wed: 12-4 p.m.		
Services for homeless: free laundry, showers, food, meals, clothes		

Housing

Action Ministries	888.206.7372	Housing for veterans and disabled
Autumn Ridge Apartments	706.226.0404	Tax credit housing
City of Refuge	706.226.1301	Transitional housing/emerg. relief
Cliffs Apts. , 816A Shugart Rd.,	706.278.1101	Section 8, Rent based on income
Dalton Housing Auth.	706.278.6622	Sliding scale housing
Dawnville Meadows	706.278.5855	Tax based (income of \$25,900)
Doc-Up	706.529.9000	Appt. line M/W/F 9:00-11:30 only
DWCDC	706.876.1630	Single and disabled
Family Crisis Center	706.876.1313	Domestic abuse
Family Promise	706.529.4637	Homeless family w/children
Fellowship Bible Church	706.278.6269	Must apply for utility/rental assistance and be known by church member
5 th Ave. Apts.	706.278.9000	Sliding scale housing
Georgia Sheriff's Cherokee	706.259.8581	Neglected/abandoned girls, up to age 18
Guest Inn	706.226.4545	Low cost motel
Habitat for Humanity	706.272.3336	Home ownership program (minimum annual income of \$18,000)
Mortgage Rescue	706.876.1630	Lowering payments
Mountainwood Apts.	706.226.2718	Inexpensive housing
NW GA Girls Group Home	706.226.4862	Group home for teens in foster care
Oak Haven	706.259.4550	Teen mother/child group home
Providence Ministries	706.275.0268	Shelter for women/children/men
<i>(Providence Ministries Contacts: Carrie Campbell for women; Jeff Lewis for men)</i>		
Rapid Re-Housing	706.876.1630	Good housing for those in crisis
S & B housing	706.463.0672	Rent with utilities included
Salvation Army	706.278.3966	Transitional housing; families w/income
Shelter Plus Care	706.876.1630	Disabled head w/children
St. Joseph's Catholic Ch.	706.278.3107	Assistance with rent
Stay Lodge	706.278.0700	Housing for sex offenders

The Cliffs	706.278.1101	Sliding scale rent
Whitfield Commons	706.278.7006	Disabled and senior citizens only
Whitfield Place	706.272.7000	Disabled and senior citizens only

Hygiene Supplies

City of Refuge	706.226.1301	Provided to unemployed or those who meet poverty level (agency referral needed)
Greater Works	706.270.2239/706.529.3757	1001 S. Thornton Ave.

Immigrants/Latino Services

Mexican Consul Atlanta	800.639.4835	Legal questions / citizenship
Migrant Education Program	800.648.0892	Education
Nueve Vision	706.259.6402	Assist with citizenship
Servicos Latinos	706.281.4523	Translation/services

Laundry (free laundry services, but one load each time)

City of Refuge, 201 Bryant Ave.,	706.226.1301	See referral info needed in food section
Greater Works, 1001 S. Thornton	706.270.2239 or 706.529.3757	Wed/12-4; Thurs./8-12

Legal Assistance

Child Support Enforce	877.423.4767	Information on child support
Elder Law Practice	706.428.0888	Legal issues related to aging
Georgia Legal Services	706.272.2924	Unfair eviction; no divorce work

Medical/Dental Services (see Health also)

Children's Medical Svcs	706.272.2219	Part of Health Department
DEO Clinic, 201 Bryant Ave.	706.581.2009	M and Thurs. afternoons at 5:00. Free medical for non-insured/homeless/ dentist/help with prescriptions (few new patients accepted). Central Avenue.
Dental Clinic (Health Dept.)	706.279.9600	Reduced dental costs
DOC-UP	706-529-9000	Call M,W,F from 9-11:30 only for an appt. to get help with prescriptions
Georgia Mountains Health	706.517.2273	Sliding scale/must have some income

	706.529.3643	Lowest tier is \$25 per visit
Grace Medical Outreach	706.237.3506	For homebound and low income
Looper Speech/Hearing	706.226.4623	Hearing aids and speech therapy
MEDBANK	706.281.2363	Reduced prescription costs (through Whitfield County Health Dept.)
Medicare	800.772.1213	Senior Citizens
NW GA Healthcare	706.272.6662	PeachCare/Medicaid for children
Pre-Natal Care	706.281.2259	Part of Health Department
Women's Enrichment Ctr.	706.278.1050	Free pre-natal counseling/support
Walmart, 815 Shugart Rd.,	706.281.2855	All Medical: \$40 visit and \$8 for thyroid tests and other tests

Medical Supplies

Goodwill HELPS	423.629.2501	free, refurbished home medical equip.
<i>E-mail application to goodwillchatthelps@gmail.com or fax it to 423.242.0504</i>		

Mental Health Services

Adult Protective Services	1.866.552.4464	Call to report concern regarding client
Child Adolescent Services	706.270.5047	Referral information for minors
Community Development	706.270.5050	Resource line
Georgia Crisis & Access	800.715.4225	24-hr hotline/mental health/alcohol/drugs
Georgia Hope	706.279.0405	Uninsured/Medicare/Medicaid
Highland Rivers	706.270.5005	Medicare/Medicaid
ProFamily Associates	706.259.4961	Medicaid (see list under counseling)

Mortgage Assistance

Home Safe Georgia	404.502.6176	May lower mortgage
Mortgage Rescue (CDC)	706.876.1630	May lower mortgage payments

Free Parenting and Relationship Classes

Compassion House	706.272.2843	Nurturing Parenting Classes, Relationship Classes, Anger Management, Restoration from Trauma and Loss
Family Frameworks	706.313.0023	Marriage and Abstinence classes
Family Support Council	706.272.7919	Nurturing Parenting Classes, Co-Parenting Classes, Grandparent Support

Women's Enrichment 706.278.1050 Free parenting videos for new moms
(706.695.0095 for Murray Cty.) Earn While You Learn—free
diapers, wipes, cribs, etc. for watching videos—pregnant up til baby is 3.

Free Pregnancy/Infant/Toddler Help

WIC 1.800.289.7406 or 1.800.284.3998 (Spanish)
Women's Enrichment Center (Whitfield) 706.278.1050 109 W. Gordon Street, Dalton
Women's Enrichment Center (Murray) 706.695.0095 101 W. Market Street, Chatsworth
Free parenting videos. Earn while you learn vouchers (free shopping in baby store—diapers,
wipes, outfits, cribs, etc.). Helps pregnant and mothers with babies till age 3. Free ultrasounds.

Prescriptions (these pharmacies accept Doc-Up vouchers)

Bi-Lo Pharmacy	706.259.6421	Fax: 706.259.3291
Cherokee Pharmacy	706.278.6600	Best prices! Fax: 226-5315
Dart Drugs	706.278.1900	Fax: 706.275.6655
Family Pharmacy	706.226.6000	Fax: 706.226.3786
K-Mart/Cleveland Hwy.	706.226.6304	Fax: 706.278.3963
K-Mart Pharmacy/Walnut	706.278.4717	Fax: 706.226.0645
Kroger/Cleveland Hwy.	706.226.7033	Fax: 706.272.9365
Kroger on Walnut	706.270.0850	Fax: 706.270.0852
Professional Pharmacy	706.278.2490	Fax: 706.272.3056
Sutton Pharmacy	706.852.1802	Fax: 706.852.2206
White's Pharmacy	706.259.9707	Chris/Johnny Fax: 706.259.2278

Prisoners/Their Families

Chaplain's Place	706.529.0470	Food, furniture, etc. (only for families of inmates; not general referral)
Project Destiny	706.272.2117	Through probation office; assistance with IDs, employment, and food for probationers. Transportation.

Showers

City of Refuge	706.226.1301	See referral info under food above
Greater Works	706.270.2239	See hours under food above

Social Security

Social Security Office 866.593.5681 *(On-line assistance with Social Security available at DOC-UP during open hours)*

Suicide Prevention

Suicide Prevention Hotline 1.800.273.TALK (8255)

Telephone (free cellphone)

SafeLink 1.877.631.2550 *Apply over phone (Client must receive government assistance to qualify for phone).*

Transportation

Angel Bus	1.866.388.9844	Medicaid/doctor's appts.
Whitfield Transit	706.278.3606	\$4 each way; 24-hr notice
City of Refuge	706.226.1301	Free transportation for food pantry, meals, clothes closet, etc.

Utilities

Community Action	706.226.7241	Betty Macon/\$\$ assistance with bills Fax: 706.876.154 Heat and energy
Murray County number	706.695.5913	Murray County residents
Dalton Utilities	706.529.1219	Ricky Johnson/contact person
Dalton Utilities	706.529.1015	Wanda Stafford (supervisor)
Gas Incorporated	706.278.3504	must have payment first
Georgia Power	706.370.5500	Pam or 1.888.660.5890
Hometown Ministries	706.226.7022	By appointment only, 10-2 M/W/F
NGEMC	706.259.3394; ext.1253	Kimberly Black (contact person)
NGEMC	706.259.3394; ext. 1220	Lauren Cameron
Woodstock Gas	888.588.9822	Monthly payments instead of annual; clients may discover lower payment

Veterans

Action Ministries 888.206.7372 Andrell Turner, SSVF Case Manager
andrellt@hotmail.com

Veterans from WWII, Vietnam, Iraq, Afghanistan, *may apply* for assistance with rent, utilities, car repairs, child-care expenses, and/or moving expenses. Army Emergency Relief www.aerhq.org assistance for Army retirees

Weatherization

North Georgia Community Action 706.692.5623 or 888.588.9822

(Free weatherization for low-income, disabled and elderly).